



blueparrott^{vxi}
xpressTM
USER GUIDE

Compatible with most Bluetooth phones & Bluetooth enabled computers (Windows[®] or Macintosh[®])

SAFETY INSTRUCTIONS / GLOSSARY

SAFETY INSTRUCTIONS

- Avoid hearing damage. Set volume at lowest comfortable level. If you experience ringing in your ears or voices sound muffled, stop using the headset. Avoid turning up volume to block noisy surroundings (it's possible to adapt to volume that is too high).
- Check with local and state laws regarding cell phone/headset usage while operating a motor vehicle.
- Do not immerse any part of this product in water.
- Plastic bags and small parts may cause choking if ingested. Keep them away from small children and pets.
- Use only the power cords included with this product.
- Avoid temperatures exceeding 140° F (will cause equipment failure).

GLOSSARY OF TERMS

On: Headset is on, but there is no connection to the phone (blue light, double flash).

MFB: Abbreviation for "Multifunction Button."

Multipoint Mode: Multipoint Mode allows you to pair and switch between two Bluetooth devices.

Paired: Two Bluetooth devices agree to communicate with one another.

Standby Mode: Headset is on, Bluetooth link is active, and the user is not on a call (blue light flashes slowly).

Talk Mode: Headset is in use with the cell phone while the cell phone is on an active call (blue light flashes slowly).

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PACKAGE CONTENTS

1. BlueParrott Xpress Wireless Headset
2. Ear Hook Wearing Style
3. Round Ear Tips
4. USB Cord
5. Auto DC Charger
6. User Guide (not shown)



OPTIONAL ACCESSORIES

The *BlueParrott Xpress Convertible Wearing Style Kit* (sold separately) offers two additional wearing styles, behind-the-neck and over-the-head, to suit your preference. An *AC Charger Kit* and *Replacement Ear Tips* are also available. Purchase any of these optional accessories through your retailer or online at www.vxicorp.com.



PROPER FIT AND PLACEMENT

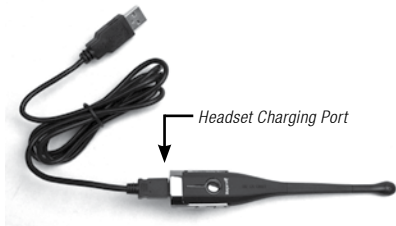
Position the microphone near the corner of your mouth, to ensure you receive the full benefit of our noise-canceling technology. Positioning is important; small adjustments in microphone placement can improve performance.

The BlueParrott® Xpress is designed to be customized for your ear. Place the earhook over your ear and mold it so it fits securely and comfortably.

Three sizes of ear tips are included. Choose the size that gives you the optimal fit.

CHARGING THE HEADSET

Connect charger cord into the headset's charging port. The MFB's indicator light may turn blue for several seconds while the headset determines the level of charge the battery is holding. *Do not* remove the headset from the charger. If the headset is *not* fully charged, the indicator will turn RED within a short period (less than 3 minutes). When the indicator turns blue—and *stays* blue—the unit is fully charged. It could take approximately 2.5 hours to achieve a complete charge.



*USB Cord &
Auto (DC) Charger*



BATTERY POWER INDICATORS

While charging, the MFB's indicator light shows the level of battery power on your BlueParrott Xpress as follows:

Blue light: Fully charged. Over 7 hours' talk time.

Red light: Less than a full charge.

For best performance, keep charging headset when not in use.



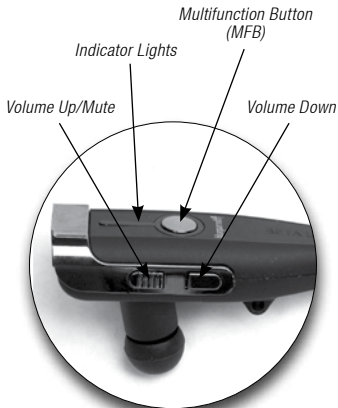
Indicator Light

HEADSET CONTROLS

Volume Increase: Quickly press and release the Volume Up/Mute button. Repeat until desired volume is attained.

Volume Decrease: Quickly press and release the Volume Down button. Repeat until desired volume is attained.

Microphone Mute/Un-Mute While on a call, hold down the Volume Up/Mute button for 2 seconds until you hear a beep. A mute reminder beep will be heard every 10 seconds. *Repeat to un-mute.*



ON / STANDBY / OFF

Turn Headset On: Hold down the MFB for approximately 2-3 seconds until you hear a voice prompt, "Power on." The blue light will flash twice every second.

Standby Mode: Once the headset is turned on (after the initial pairing), it will attempt to connect to the last device that it was paired with, putting itself into standby mode. (The headset can also be put into standby mode with a quick press and release of the MFB). The blue light will flash indicating an active Bluetooth link. The headset will give a voice prompt, "Your headset is connected."

Turn Headset Off (conserves battery power): Hold down the MFB for approximately 3-4 seconds until you hear a voice prompt, "Power off." A red light will flash 4 times and the headset will turn off.

PAIRING WITH A PHONE

Keep headset and phone no less than 3 inches and no more than 3 feet apart while pairing. Keep other Bluetooth devices at least 50 feet away, or turn them off. *NOTE: The headset can be paired with up to 8 different devices but can only be connected to one at a time. It can only switch back and forth between 2 devices in Multipoint Mode.*

1. Turn headset off (page 10).
2. Press the MFB until the light rapidly flashes blue and you hear the audio prompt “Power On” and keep holding until you hear “Discovering.” *IMPORTANT: Wait for all audio prompts and the blue, rapidly flashing light. This may take up to 8–10 seconds.* Release the MFB.
3. Put your cellular phone into Bluetooth Search/Scan Mode per the manufacturer’s instructions.
4. Wait while the devices discover each other: This could take up to 2 minutes. Once the phone discovers the headset, select “Pair” and enter a passcode of “0000” if instructed. Once pairing is complete the headset’s rapid blue light will stop flashing and the phone will prompt you to ‘connect’ to the headset. Enter “Yes” on the phone to connect to the headset. **When connected, you’ll hear the voice prompt, “Your headset is connected,” and the blue light will flash slowly (once every 3-4 seconds), indicating that the headset is in Standby Mode and ready to make or receive calls.**

PAIRING WITH A COMPUTER

Keep headset and computer no less than 3 inches and no more than 3 feet apart while pairing. Keep all other Bluetooth devices at least 50 feet away, or turn them off.

1. Turn headset off (page 10).
2. Open the computer's Bluetooth connection manager.
3. Put headset into pairing mode (page 11).
4. Instruct Bluetooth connection manager application to discover Bluetooth device. Enter passcode "0000" when prompted.
5. Wait while the devices discover each other. This could take up to 2 minutes. Once paired, the headset's blue light will flash.
6. After pairing is complete, a headset icon will appear in the computer's Bluetooth connection manager window. To connect the headset, use the mouse to right click on the headset icon and select "connect." Once connected you should hear the voice prompt, "Your headset is connected."
7. To disconnect, use the mouse to right click on the headset icon and select "disconnect" or power off the headset. If you select "disconnect" you should hear the voice prompt, "Your headset is disconnected."

MULTIPLE DEVICE PAIRING

The BlueParrott Xpress can pair with up to 8 devices at the same time; however, only one device may be connected to the headset at a time, *unless the headset is in Multipoint Mode* (see page 14). To pair the headset with a Bluetooth cell phone or other Bluetooth device, such as a Bluetooth enabled computer, follow the instructions on pages 11 and 12 of this manual. Remember that all devices except for the ones being paired must either be powered off or at least 50 feet away during the pairing process.

Once all devices are paired, connection to the last paired device can be made by turning the headset off and then on again, or with a quick press of the MFB. The headset will connect to the devices in reverse order of pairing. For instance, if device A, B and C were paired in that order, connection will be established to C first. If C is not available (turned off, out of range), the headset will connect to B, etc.

MULTIPOINT MODE

Multipoint Mode allows you to pair and switch between two Bluetooth devices.

ENABLING MULTIPOINT MODE

1. Turn the headset on (see page 10). It will display a double-blinking blue light and you will hear a voice prompt, "Power on."
2. While pressing the MFB button, quickly press the Volume Up and Volume Down buttons at the same time, and then release all buttons.
3. You will hear 4 rising tones.
4. Once Multipoint Mode is active, shut the headset off.

PAIRING the BlueParrott Xpress HEADSET to the FIRST BLUETOOTH DEVICE

5. Get the first Bluetooth device ready to pair to the headset.
6. Put the headset in pairing mode (see page 11).
7. Once the first Bluetooth device is connected, shut off the device and the headset.

MULTIPOINT MODE

PAIRING the BlueParrott Xpress HEADSET to the SECOND BLUETOOTH DEVICE

8. Repeat steps for pairing the second Bluetooth device
9. Get the second Bluetooth device ready to pair to the headset.
10. Put the headset in pairing mode (see page 11).
11. When the second Bluetooth device is connected, turn it and the headset off.

USING TWO BLUETOOTH DEVICES with the BlueParrott Xpress HEADSET (AFTER PAIRING)

12. Start with the BlueParrott Xpress headset turned off. Turn both Bluetooth devices on, and make sure both are ready to accept the headset connection.
13. Power on headset (see page 10).
14. The BlueParrott Xpress headset will connect to both Bluetooth devices. As each Bluetooth device connects to the headset, you will hear the voice prompt, "Your headset is connected."

PROXIMITY PAIRING

Proximity Pairing enables the headset to find the closest “discoverable” phone.

1. Make sure the headset is powered on (see page 10).
2. Hold the MFB down and quickly press the Volume Down button.
3. You should hear the voice prompt “discovering” in the headset.
4. The headset lights will rapidly flash blue.
5. The headset initiates pairing activity, and the user has to accept the incoming pairing invitation on the phone. *NOTE: This may include entering the pin number “0000” (four zeros).*

MAKING A CALL

If you have not paired the headset and phone together yet, you must do so (page 11).

1. Turn on your cell phone. Be sure the Bluetooth option is enabled on your phone (refer to your phone's user guide for instruction).
2. Put headset on and properly position the microphone (page 6). To turn headset on, press MFB for 2-3 seconds. The headset will automatically attempt to connect with the last device it was paired or connected with. Once connected, you should hear the voice prompt, "Your headset is connected."
3. Dial the phone and make a call as usual. Or use the headset's Voice Dial function (page 20) to make a call.
4. To end call, quickly press the MFB on the headset and release. You will hear a voice prompt, "Call terminated." The call will end and the headset will enter Standby Mode.

ANSWERING A CALL

In order to answer a call, the headset must be in Standby Mode (page 10).

1. Put headset on. Position the microphone (page 6).
2. When your cell phone rings, you will hear ring tones in the headset. Answer the call by quickly pressing the headset's MFB and release. You will hear 2 rising tones and the MFB button will blink blue every second.
3. To end the call, quickly press the MFB on the headset and release. You will hear a voice prompt, "Call terminated," and the headset will enter Standby Mode.

OPERATION WHILE USING THE CHARGER / ADAPTER

The Xpress headset will operate from battery power or from the AC or DC charger/adapter.

NOTE: Do not attach the charger mid-call. This will cause the headset to reset, and the call will be sent back to the phone.

When the headset is operating from the battery, all indicator lights and sounds will function as described in this guide.

When the headset is operating from the charger/adapter, the headset—including the audio indicators—will function as described in this user guide. However, the MFB lights will indicate the battery charge status (see page 8).

While the headset is on the charger, press and hold the MFB long enough to power the unit on. The headset should reconnect automatically unless your phone is set to “always ask” for connection requests.

After the battery is fully charged, the MFB charge light will turn and stay blue. As long as the charger/adapter is connected to the headset, the indicator light will remain blue.

ADDITIONAL FUNCTIONS

NOTE: Your cell phone must support the following functions (consult the phone owner's manual).

LAST NUMBER REDIAL

To re-dial the last number that was dialed from the cell phone, press and hold the Volume Down button for approximately 1 second. A beep will be heard and the phone will redial the last number.

REJECT A CALL

To reject an incoming call, press and hold the MFB for 2 seconds. You will hear 2 falling tones and the incoming call will be transferred to your voicemail (if available).

VOICE DIAL

To use the Voice Dial feature of the cell phone, quickly press the MFB on the headset. A tone will be heard and the phone's voice dialer should open. Clearly speak the command. Repeat quick press of the MFB to end Voice Dial. The headset must be in Standby Mode to use this feature.

More functions on page 21

ADDITIONAL FUNCTIONS

NOTE: Your cell phone must support the following functions (consult the phone owner's manual).

TRANSFER AUDIO

To transfer audio from the headset to the cell phone while on a call, press and hold the Volume Down button for 1-2 seconds. The audio will transfer to the phone; repeat to transfer audio back to the headset. When audio is transferred to the phone, the light on the headset will be off until the audio is transferred back to the headset.

TURN HEADSET INDICATOR LIGHTS ON/OFF

A quick press of both the Volume Up and Volume Down buttons at the same time will turn the headset indicator lights off, repeat to turn the indicator lights on. When powering on the headset, the indicator lights will be in the same state as they were when last powered off.

AUTOMATIC BLUETOOTH CONNECTION

When the headset is powered on, it will automatically attempt to connect to the last device it was paired with. If the headset was paired with multiple devices and the last connected device is not available (turned off, out of range, etc.), the headset will attempt to connect to the second to the last device it was connected to, etc. It is also possible to reconnect to the device with a quick press of the headset's MFB. A tone and the voice prompt, "Your headset is connected," will be heard and the two devices should connect.

RESET PAIRED DEVICES LIST

The headset must be on to perform this function.

To reset the headset's internal paired devices list, hold the headset near your ear. Press and hold the Volume Up and the Volume Down buttons simultaneously for approximately 5-6 seconds until two low tones are heard.

This procedure may be necessary if the headset will not pair or connect to a device.

NOTE: Pairing information for devices previously paired with the headset will be lost. Headset will need to be paired to the device after reset has occurred.

CALL WAITING / REJECTING A CALL

1. To accept an incoming call while talking on an active call, press the MFB button twice to put the active call on hold.
2. To switch to the original call, quickly press the MFB button once.
NOTE: Depending on your phone's programming, you may be able to switch between calls from the phone's call handling menu.
3. To reject an incoming call while on an active call, press and hold the MFB button for 2 seconds. The incoming call will go to voicemail, if available and supported by your cell phone (page 20).

SPECIFICATIONS

Range: Up to 66 feet. Best range is achieved with line-of-sight positioning of headset and cell phone. Certain conditions and obstructions, such as wireless devices, placing your phone on a metal surface (such as your vehicle's hood), walls, etc., can inhibit radio wave transmission and reduce range.

Talk Time: 7+ hours on a 2.5-hour charge.

Standby Time: Up to 195 hours on a 2.5-hour charge.

FUNCTIONS & INDICATORS

Function	Button/Duration of press	LED Indicator	Audio Indicator	Voice Indicator
Power On	MFB (2-3 seconds)	Blue, double flash (1 second)	Short tone	"Power on"
Power Off	MFB (3-4 seconds)	All LEDs turn off	NONE	"Power off"
Enable Pairing Mode	MFB (5-15 seconds)	Blue, rapid flash	NONE	"Discovering"
Headset connects to device	n/a	Blue, slow flash	NONE	"Your headset is connected"
Connect to A2DP	n/a	Blue, quick double flash	NONE	"Your headset is connected"
Volume Up	Volume Up (quick press)	NONE	Single tone	NONE
Volume Down	Volume Down (quick press)	NONE	Single tone	NONE

FUNCTIONS & INDICATORS

Function	Button/Duration of press	LED Indicator	Audio Indicator	Voice Indicator
Mute (On/Off)	Volume Up (2 seconds)	NONE	Single tone	NONE
Mute reminder	n/a	n/a	Single tone at 10-second intervals	n/a
Voice Dial (Start/End)	MFB (quick press)	NONE	Single tone	NONE
Last Number Redial	Volume Down (1 second)	NONE	Single tone	NONE
Answer a Call/ Active Call	MFB (quick press)	Blue flash, once per second	Two rising tones	NONE
End a Call	MFB (quick press)	Blue flash, every 4 seconds	NONE	"Call terminated"
Reject a Call	MFB (2 seconds)	NONE	Two falling tones	NONE

FUNCTIONS & INDICATORS

Function	Button/Duration of press	LED Indicator	Audio Indicator	Voice Indicator
Transfer Audio	Volume Down (1-2 seconds)	NONE	NONE	NONE
Disable LEDs	Volume Up/Volume Down (quick press)	All LEDs turn off	Short tone	NONE
Enable LEDs	Volume Up/Volume Down (quick press)	LEDs turn on	Short tone	NONE
Reset Paired Devices	Volume Up/Volume Down (5-6 seconds)	NONE	2 low tones	NONE
Disconnect from Device	n/a	Blue, double flash	NONE	"Your headset is disconnected."
Link Loss	NONE	Red, slow flash	NONE	"Out of range"
Low Battery	NONE	Red, fast flash	Long, high tone @ 20 seconds	"Battery low"

FUNCTIONS & INDICATORS

Function	Button/Duration of press	LED Indicator	Audio Indicator	Voice Indicator
Incoming Call Hold	MFB (press twice)	NONE	NONE	NONE
Accept Held Incoming Call	MFB (quick press)	NONE	NONE	NONE
Reject Held Incoming Call	MFB (1-2 seconds)	NONE	NONE	NONE
Enable Multipoint Mode	MFB / Volume Up & Volume Down (quick press)	NONE	4 rising tones	NONE
Disable Multipoint Mode	MFB / Volume Up & Volume Down (5-6 seconds)	NONE	4 falling tones	NONE
Start Proximity (RSSI) Pairing	MFB (2-3 seconds), then Volume Down (quick press)	Blue, rapid flash	2 half-second low tones	"Discovering"

VXi WARRANTY

(1) VXi warrants that your BlueParrott Xpress headset system will be free from defects in material and workmanship for one year from the date of purchase. If, during the first year from the date of purchase, your BlueParrott Xpress headset system fails to work due to a defect in material or workmanship, VXi will repair or replace the product, at its election, free of charge. Without proof of purchase, the warranty period begins on the date of manufacture. Consumable components (for example, cushions, battery and fuse) are not included in this one-year warranty. (2) The foregoing limited warranty does not cover equipment failure attributable to accident, improper operation, misuse, abuse, or any cause other than defects in the materials or workmanship of VXi's products. (3) VXi's obligations under this warranty are limited to repair or replacement (at our option) of any defective part returned to VXi at the customer's expense. Returned products require a Return Authorization that may be obtained by calling 800-742-8588 or visiting www.vxicorp.com. Products returned to VXi for repair under this warranty will be return shipped to the customer at VXi's expense. (4) THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some jurisdictions do not permit the exclusion of implied warranties and the foregoing exclusions may not apply to you. (5) In no event shall VXi be responsible for any other damages whatsoever, including direct, indirect, special, incidental, consequential, or other damages for breach of this or any other warranty, express or implied.

FCC NOTICE TO USERS

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Users are not permitted to make changes or modify the device in any way. Changes or modifications not approved by VXi Corporation will void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antennae
- Increase the separation between the equipment and the receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

IC NOTICE TO CANADIAN USERS

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device. This device complies with RSS-310 of Industry Canada. Operation is subject to the condition that this device does not cause harmful interference. This Class B digital apparatus complies with Canadian ICES-003 (Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada).



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