



Polycom EHS Installation Details

March 14 2008

Jabra



GN Headsets supporting Polycom EHS

Frequency Coverage for North America

	1.9 GHz	2.4 GHz
GN9350	√	-
GN9120 EHS (DHSG)	-	Q208
GN9120 Duo EHS (DHSG)	-	Q208



Introduction to Electronic Hook Switch functionality

When using a wireless headset in an office environment, it is of significant value to the user also to be able hear incoming calls when being away from the phone, and to take / end these calls at the headset.

Electronic Hook Switch (EHS)

Requires deskphone with integrated interface being able to send ring tone signals and communicate with headset base on hook on/off status.

GN currently supports

- DHSG
- AEI
- MSH

- And now also Polycom (via DHSG)

Remote Handset lifter (RHL)

Device to be mounted on desk phone and connected to GN headset base

The Jabra GN1000 RHL is the mechanical alternative to EHS.





Supported Polycom IP Desk Phones



SoundPoint® IP 330/320

Entry-level IP phones with excellent sound quality and an enterprise-grade feature set.



SoundPoint® IP 550

Cutting-edge SIP feature set meets Polycom HD Voice.



SoundPoint® IP 430

Full-duplex speakerphone and a robust feature set in a two-line phone.

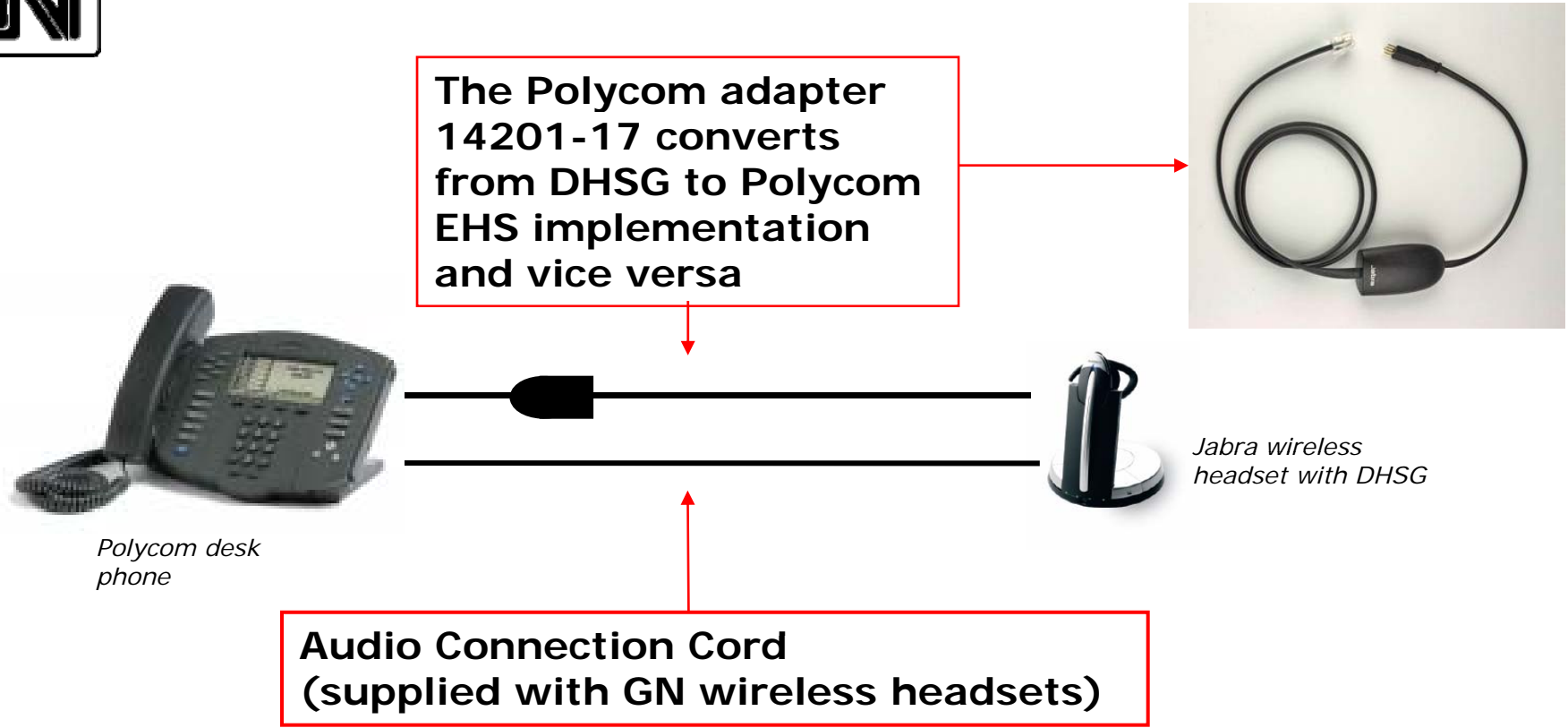


SoundPoint® IP 650

High-Performance IP Phone with Polycom HD Voice.



Connectivity Scenario



DHSG = "Drahtlose Hör-Sprech-Garnitur", standard setting in Jabra GN9120 EHS and GN9350





GN 9350 EHS connected to Polycom IP Desk Phone



Step 1: Attaching a supported headset

- On the back of the Soundpoint IP Phone, plug one end of the headset adapter into the serial port
- Plug the other end into the AUX on the GN 9350 base unit

Step 2: Selecting a supported headset

- Open up the cover on the GN 9350 base unit
- On the LCD display, arrow over to the handset picture and select it
- Arrow down to the DHSG mode and select it by pressing the okay button

Connection to GN9350 base

Step 3: Power cycle your base unit by pressing the reset button on the side of the GN 9350 base unit.

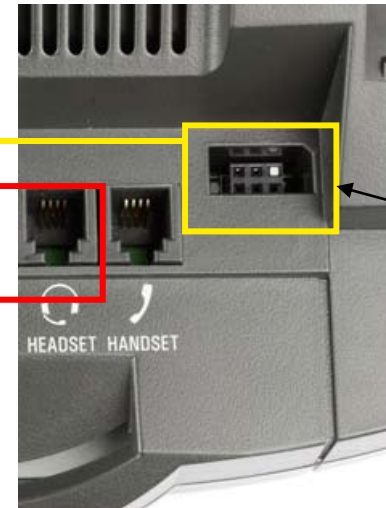


AUX Port

14201-17

Polycom adapter (RJ 45)

Audio connection cord (RJ 9)



6-pin Serial port



Close up view of a 14201-17 interface



Connector with protective cover (to be removed prior to installation)



Connector; reverse side marked "TOP" (= side of connector pointing upwards at installation)

Please Note: When installing a Polycom EHS adapter make sure you plug the six pin interface (labeled top) Directly into the Polycom Soundpoint IP Phone. If the pins are not installed properly, there is a chance they could bend or brake.